

COMMERCE BANCSHARES, INC. ANNUAL SHAREHOLDERS' MEETING April 17, 2024



Call to Order and Welcome

- 2 Rules of Conduct
- **3** Secretary's Report
- **4** Business Matters
- **5** Introduction of Public Accountants
- 6 CEO's Presentation
- 7 Adjournment



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RESILIENT IN CHALLENGING TIMES

COMMERCE BANCSHARES, INC. ANNUAL SHAREHOLDERS' MEETING

John Kemper President and Chief Executive Officer

April 17, 2024

() Commerce Bancshares, Inc.





Investor.commercebank.com

Investor Relations

Filings & Financials Overview News & Info

Stock Info Resources

Helpful Links

2023 Annual Report

Governance Report

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Corporate Profile

 Investor U ate, 4th Quarter 2023 Missouri-based Commerce Bancshares, Inc. is a regional bank holding company offering a diversi line of financial services, including business and personal banking, wealth management and estat Earnings Highlights, 4th Quarter 2023 planning and investments through its affiliated companies. Dividend In 0, 4th Quarter 2023

Commerce Bancshares operates in approximately 300 branch and ATM locations across Missouri 2022 Environmental, Social and Kansas, Illinois, Oklahoma and Colorado and also has operating subsidiaries involved in mortgage banking, credit related insurance, venture capital and real estate activities.

Latest Quarterly Results





CAUTIONARY STATEMENT

A number of statements we will be making in our presentation and in the accompanying slides are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, such as statements of the Corporation's plans, goals, objectives, expectations, projections, estimates and intentions. These forward-looking statements involve significant risks and uncertainties and are subject to change based on various factors (some of which are beyond the Corporation's control). Factors that could cause the Corporation's actual results to differ materially from such forward-looking statements made herein or by management of the Corporation are set forth in the Corporation's 2023 Annual Report on Form 10-K and the Corporation's Current Reports on Form 8-K.



TODAY'S DISCUSSION



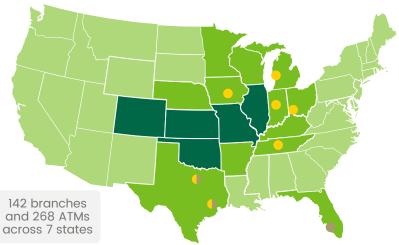


TODAY'S DISCUSSION





COMMERCE BANCSHARES 158 YEARS IN BUSINESS



CORE BANKING FOOTPRINT COMMERCIAL | CONSUMER | WEALTH MANAGEMENT

St. Louis • Kansas City • Springfield Central Missouri • Central Illinois • Wichita Tulsa • Oklahoma City • Denver

COMMERCIAL OFFICES

Cincinnati • Nashville • Dallas • Des Moines Indianapolis • Grand Rapids • Houston¹

WEALTH MANAGEMENT OFFICES Dallas • Houston¹ • Naples¹

U

U.S. PRESENCE



| TOTAL ASSETS \$31.7 BILLION 41st LARGEST U.S. BANK BASED ON ASSET SIZE ² MARKET CAP \$7.0 BILLION 22ND LARGEST U.S. BANK BASED ON MARKET CAP ² | TOTAL DEPOSITS\$25.4 BILLIONTOTAL LOANS3\$17.2 BILLION\$9.9 BILLION\$000000000000000000000000000000000000 |
|---|---|
| TOTAL TRUST ASSETS NDER ADMINISTRATION \$68.9 BILLION | 17.94% RETURN ON AVERAGE COMMON EQUITY |
| 20 TH LARGEST AMONG BANK-MANAGED IRUST COMPANIES BASED ON AUM ² | 4TH HIGHEST ROACE AMONG TOP 50 U.S. BANKS BASED ON ASSET SIZE ² |
| TIER 1 COMMON RISK- BASED CAPITAL RATIO As OF Dec. 31, 2023 15.11% 4TH HIGHEST AMONG TOP 50 U.S. BANKS BASED ON ASSET SIZE ² | CD2 BASELINE CREDIT ASSESSMENT ⁴ TWO RATINGS ABOVE THE U.S. BANKING INDUSTRY MEDIAN RATING OF bagi |
| DANKS DAGED ON AGGET SIZE | 13 |

¹Locations outside the core banking footprint that accept deposits Sources: ²S&P Global Market Intelligence – Regulated U.S. depositories which includes commercial banks, bank holding companies, and credit

unions, rankings as of 12/31/2023; ³Includes loans held for sale; ⁴Moody's Sector Profile: Banks, March I, 2024, Baseline Credit Assessment (BCA) reflects a bank's standalone credit strength; Company reports and filings, information as of 12/31/2023 unless otherwise noted.

SUPER-COMMUNITY BANK PLATFORM A consistent strategy with a long-term view

Community Bank

- Award-winning customer service
- Focus on the full client relationship
- Core values embraced by team members
- Quickly adapt to customer needs and changing preferences

Customer relationship-based: Challenge Accepted.®

High-performing teams and engaged workforce

Long history of top quartile credit quality metrics

Investment in distinctive, high-return businesses

Focus on operational efficiencies

Disciplined approach to acquisitions

Super-Regional Bank

- Sophisticated payment system capabilities
- Broad consumer
 product offerings
- Private Banking; Trust; Capital Markets
- Shareholder driven and strong financial performance
- Competitive on unit costs



TRACK RECORD OF LONG-TERM OUTPERFORMANCE

Revenue Diversification

Balanced earnings profile, fee revenue at 36%¹ of total revenue, bolstered by growing wealth and national payments businesses Commerce Trust Commerce Payments

Continued Long-Term Investments

Core banking system implementation, Enterprise Digital, Expansion Markets, Wealth Management, **CommerceHealthcare**

Capital Management

Strong capital ratios, 56th consecutive year of common dividend increases⁴



Deposit Franchise

\$23.4 billion in low-cost, diverse deposits² with peer-leading historical deposit betas

Credit Quality

Conservative risk profile drives outperformance across credit cycles

Consistent Earnings and Shareholder Value

Annualized total shareholder return of 7.8% over the last 20 years, outperforming the KBW Bank Index return of 2.7%³

¹As of YTD 12/31/2023; ²Excludes certificates of deposit greater than \$100,000, period-end balance as of 12/31/2023; ³S&P Global Market Intelligence as of 12/31/2023; ⁴Based on 1Q2024 paid dividend

A STRONG CULTURE IS THE FOUNDATION OF OUR SUCCESS

At Commerce, our core values shape the way we live and work:



What defines us, ultimately, is our culture.

It's how we communicate and how we work together.

Culture is the foundation and the enabler for our strategies.



COMMERCE'S FOCUS EXTENDS BEYOND BANKING

Supporting our communities, our customers and our team members



Nonprofit organizations supported by

Commerce team members through leadership roles by serving on boards



We seek opportunities to help make our communities and our company a better place to live and work.

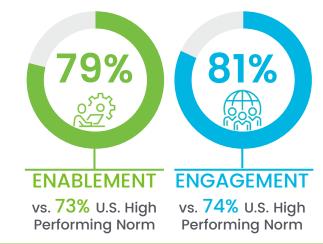


2022 Environmental, Social & Governance Report

ESG Report is available on commercebank.com and investor.commercebank.com

2023 Engagement and Enablement²

Consistently scoring above the U.S. High Performance and U.S. Financial Services norms for engagement, enablement and effectiveness



¹Federal Reserve Bank and Office of the Comptroller of the Currency ²The Korn Ferry Hay Group – 2023 survey results



RECENT RECOGNITION



¹ Newsweek, January 2024 ² Forbes. April 2023

³ S&P Global Market Intelligence, March 2024 ⁶ Newsweek, September 2023

⁴ U.S. News & World Report, June 2023 ⁷ Human Rights Campaign Foundation, 2023



Forbes, February 2023
 Newsweek September 2023

TODAY'S DISCUSSION





MACROECONOMIC ENVIRONMENT: 2023 IN REVIEW

Evolving economic landscape presents challenges and opportunities



- U.S. GDP grew by 2.5% in 2023, up from the 1.9% growth rate posted in 2022.
- Resilient
 employment
 backdrop
- Modestly cooling inflation

- Unemployment hit a 54-year low of 3.4% last April; remains remarkably low at 3.8%
- Job growth was twothirds of 2022's pace
- Number of job openings remains higher than prepandemic levels

- Interest rates
 plateaued as cooling
 inflation induced the
 Federal Reserve to
 pause.
- **CPI declined** from its 9.1% peak to its current 3.2% yearly pace
- Short-term rates expected to fall over the second half of 2024

- The S&P 500 rallied 26% last year; it and the Dow broke into new record-high territory.
- A probable Fed pivot
 poised to cut rates in 2024
- Endorsement of a soft landing?
- Ongoing positive economic growth and forward progress reducing inflation keep optimism for a soft landing intact
- Election uncertainty



KEY THEMES DRIVING 2023 BANK PERFORMANCE

| VALUATION | Banks ended 2023 with momentum driven by an improving rate outlook; that momentum has faded Valuations remain near historic lows relative to the broader market |
|---------------------------------|--|
| OPERATING PERFORMANCE | Rising funding costs have constrained net interest margins Operating leverage remains challenged, but expense rationalization and modest credit normalization should support stabilizing returns |
| BALANCE SHEET POSITIONING | Banks continue to take actions to optimize balance sheets , including asset dispositions Non-bank lenders absorbing credit demand as banks remain selective on lending opportunities |
| CREDIT QUALITY | Macroeconomic backdrop adversely impacted credit quality, with CRE emerging as an area of focus and driver of increased reserve levels Consumer banks have seen credit metrics surpass pre-COVID levels with the outlook uncertain |
| CAPITAL | Banks have broadly paused share repurchase programs ahead of potential regulatory changes Asset disposals and other near-term actions have been taken to enhance capital position |
| REGULATION | Bank regulators seeking to implement substantial new regulation focused on banks >\$100bn in assets Regulatory posture towards consolidation in the industry remains mixed; 2024 election could increase uncertainty |

Commerce Bancshares, Inc.

TODAY'S DISCUSSION





STRATEGIC POSTURE: MAINTAINING THE BALANCE

STRONG PERFORMANCE with ongoing refinement of the "Core Bank"

- Super-Community Bank
 platform
- Relationship-based banking
- High-touch customer service
- Full suite of product and service offerings
- Disciplined attention to risk
 return
- Divest in businesses & activities that no longer provide acceptable returns
- A highly engaged team
- Focus on profitability and shareholder return



Challenge Accepted.

Disciplined focus on **PRIORITY BLUE CHIP** investments

• Enhancing our People Leadership



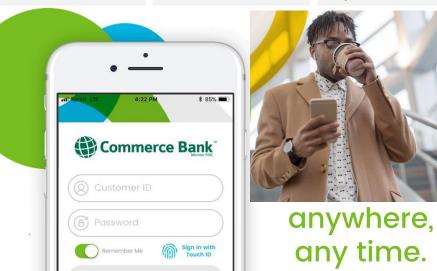
- Workplace Optimization
- Enterprise Digital Strategy
- Maximize Value of Key Retail Clients
- Grow the Private Bank Through a New Transformative Model
- Further Accelerate Expansion Market Growth
- Accelerate Growth in Healthcare

Continuous improvement and innovation leads to strong performance and long-term success

MEETING OUR CUSTOMERS WHERE THEY ARE: ENTERPRISE DIGITAL STRATEGY

Creates a unified Digital Strategy expanding across all segments of the bank Committed to delivering customer digital solutions, when and where they need them most

Investing in technology to drive efficiencies and provide an enhanced digital experience



- Our Vision

Transform the digital experience by staying current on digital trends and creating seamless digital ecosystems that place Commerce Bank at the nexus of meeting customers' financial needs

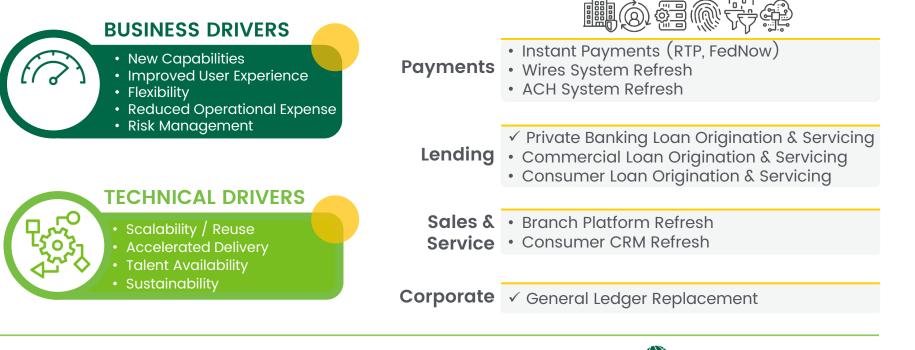
- Why It's Important

- Our current and potential customers' behaviors have changed, and they expect more digital capabilities
- An improved ability to leverage digital product development expertise across the enterprise drives team synergies resulting in more substantive digital capabilities
- Better positions us to remain competitive with traditional and non-traditional competitors



DIGITAL TECHNOLOGY: APPLICATION MODERNIZATION

Application Modernization is the **focused effort** to re-platform, replace, or significantly improve application platforms for the express purpose of modernizing **features and capabilities**, improving **total cost of ownership**, and/or reducing **operating risk**.



CONSUMER BANKING SNAPSHOT

Consumer Segment

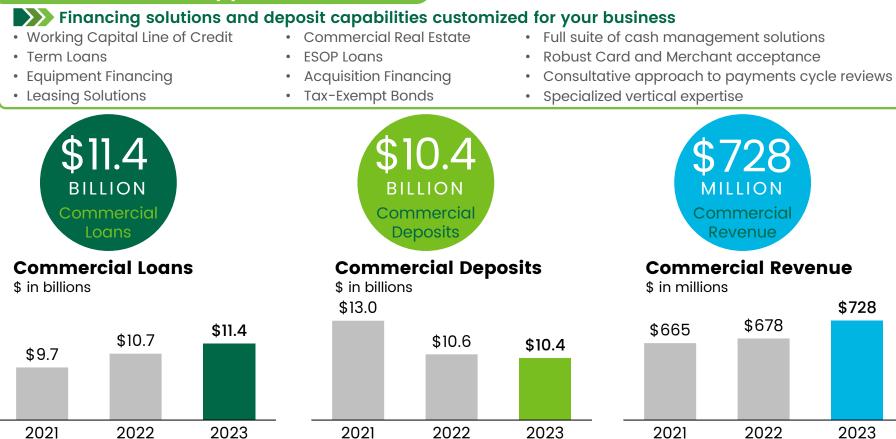




WE'RE BUILT FOR YOU: COMMERCIAL BANKING

Commercial Segment

Revenue Growth Opportunities



Commercial segment as of December 31, 2023

\$728

2023

INDUSTRY-LEADING COMMERCIAL PAYMENTS CAPABILITIES

Innovative payments solutions to manage payables and receivables that enhance cash flow, streamline processing and increase efficiencies





CommercePayments

CommerceHealthcare[®]

> We don't just serve the healthcare industry. It's our specialty.



500+ hospitals in all 48 contiguous states

10 m ar

100+ entities and over 75 million patient transactions annually

Patient Engagement Solutions

- Patient Financing
- Online Bill Pay
- Patient Refunds

Receivables Management Solutions

- Receivables Optimization
- Reconciliation Automation
- Healthcare Lockbox

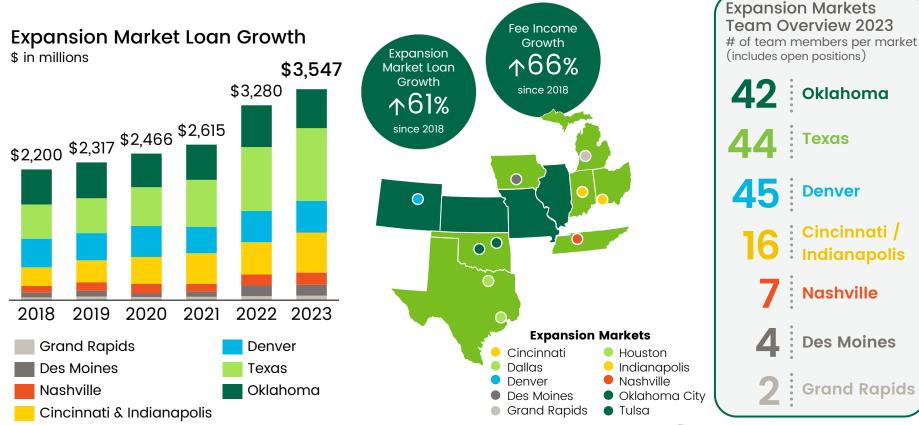
Accounts Payable Solutions

- Virtual Card Revenue Share Program
- Supplemental Card Program

Traditional Banking Services

- Treasury Services
- Credit
- Days Cash Investment
- Institutional Trust Services

EXPANSION MARKETS OFFER GROWTH OPPORTUNITIES

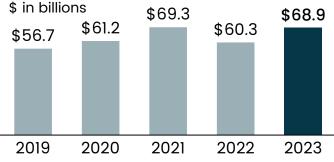


(E) Commerce Bancshares, Inc.

ADVICE YOU CAN TRUST

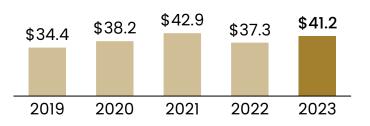
For high-net-worth individuals who are looking to simplify their complex financial life, () Commerce Trust provides a full-service approach to wealth management.





Assets Under Management

\$ in billions



Period end balances. Information as of December 31, 2023

IS&P Global Market Intelligence ranking as of December 31, 2023, based on assets under management ²Assets under administration

Commerce Bancshares, Inc.



Wealth Key Growth Initiatives

- Utilize new private banking loan and deposit system to offer special products, services and automation
- Continued expansion into new concentrated wealth markets through de novo and acquisition efforts
- Expand our integrated referral strategy with affluent households
- Implement an enhanced sales and service process
- Invest in our team with additional development and targeted recruiting
- Invest in digital tools that support a seamless client experience

Strengthening Our Wealth Brands







A Subsidiary of Commerce Bank



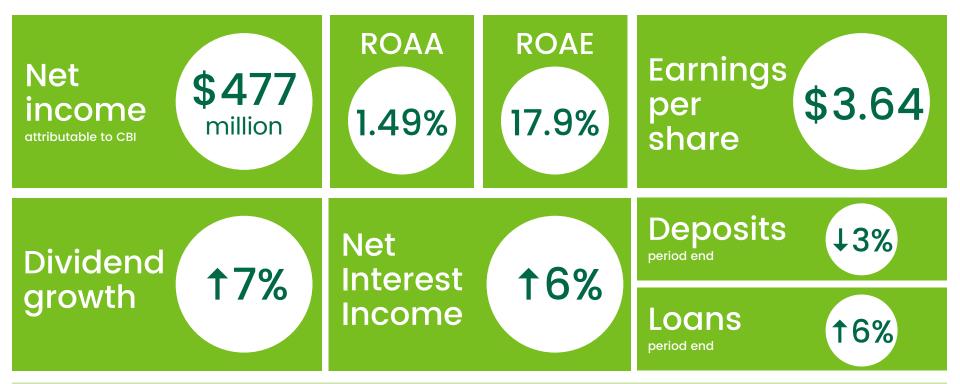


TODAY'S DISCUSSION





2023 FINANCIAL PERFORMANCE VS. PRIOR YEAR



Long-term outperformance relative to the industry 20-year TOTAL ANNUALIZED SHAREHOLDER RETURN @ 7.8% vs KBW Bank Index of 2.7%

2023 YEAR END EARNINGS

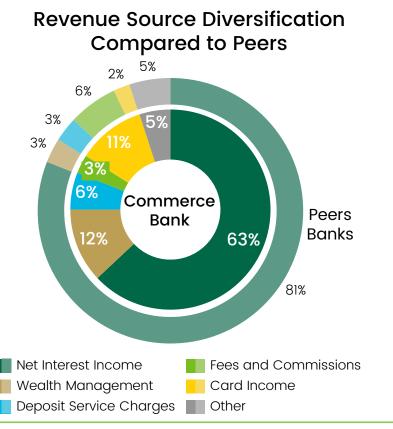
| \$ in millions | 2022 | 2023 | % change |
|----------------------------------|---------|---------|-------------|
| Net interest income | \$ 942 | \$ 998 | 6% |
| Non-interest income | 547 | 573 | 5% |
| Total revenue | 1,489 | 1,571 | 6% |
| Securities gains | 21 | 15 | -27% |
| Non-interest expense | (849) | (931) | 10% |
| Provision for loan losses | (28) | (35) | 26% |
| Pretax income | 632 | 620 | -2% |
| Income taxes | (132) | (135) | 2% |
| Net income | 500 | 485 | -3% |
| Non-controlling interest expense | (12) | (8) | -30% |
| Net inc attrib. to Commerce | \$ 488 | \$ 477 | -2% |
| Diluted EPS | \$ 3.67 | \$ 3.64 | -1% |

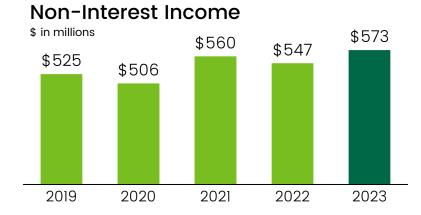
RETURN ON AVERAGE ASSETS CASH 1.45% 1.49% **DIVIDENDS** 2022 2023 \$0.96 2022 \$1.03 **RETURN ON** 2023 **AVERAGE EQUITY** 17.3% 17.9% 2022 2023 **ENDING STOCK PRICE** \$64.83 **EFFICIENCY** 2022 RATIO \$53.41 56.9% 59.2% 2023 2022 2023

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A FULL-SERVICE, DIVERSIFIED OPERATING MODEL

Card, Wealth & Deposit fees provide stable, growing revenue source





Continued focus on growing fee income through new and existing product and service offerings

- Prepaid Expense
- RemitConnect[®]
- Claims Payments
- Horizons

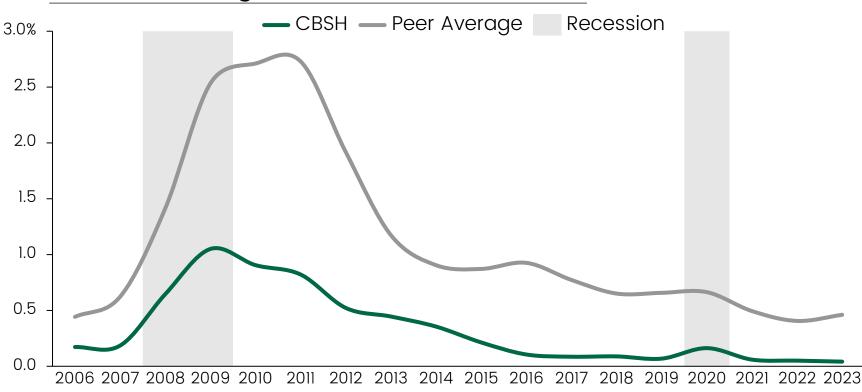
- Accounts Payable Automation
- Interest Rate Swaps
- CommerceHealthcare
- Asset Management

Peer Banks include: ABCB, ASB, BOKF, CADE, CFR, FIBK, FNB, FULT, HWC, ONB, OZK, PB, PNFP, SFNC, SBB, UBSI, UCBI, UMBF, WTFC Source: S&P Global Market Intelligence as of December 31, 2023



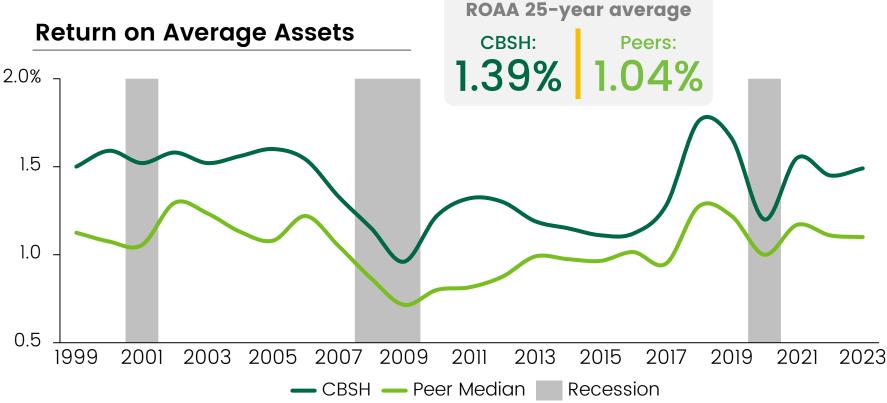
CREDIT PERFORMANCE OVER TIME

Non-Performing Loans to Total Loans (%)



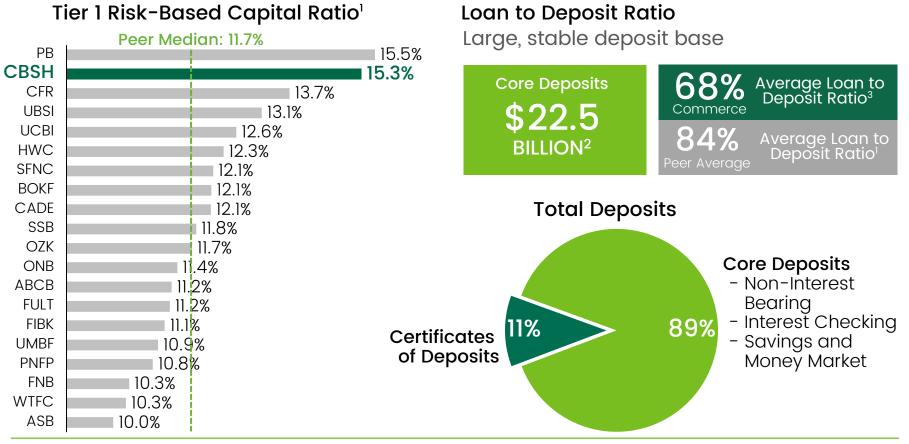


OUTPERFORMANCE RELATIVE TO PEERS, THROUGH ECONOMIC CYCLES





SOUND CAPITAL AND LIQUIDITY POSITION

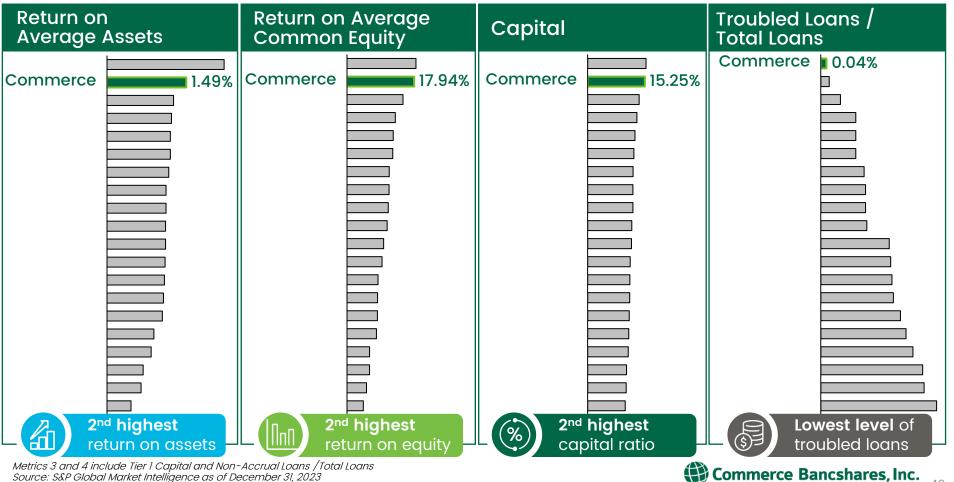


¹S&P Global Market Intelligence, Information as of December 31, 2023 ²Period–end balances, as of December 31, 2023 ³Includes loans held for sale, for the quarter ended December 31, 2023

Commerce Bancshares, Inc.

COMPARISONS VS. PEERS

YTD Dec 2023



Source: S&P Global Market Intelligence as of December 31, 2023

Peer Banks include: ABCB, ASB, BOKF, CADE, CFR, FIBK, FNB, FULT, HWC, ONB, OZK, PB, PNFP, SFNC, SSB, UBSI, UCBI, UMBF, WTFC

FINANCIAL HIGHLIGHTS QTD: MARCH 31, 2024

Highlights

PPNR¹ \$152.2 million

Net Income \$112.7 million

EPS **\$.86**

ROAA 1.48%

roace 15.39%

Efficiency Ratio 61.67%

Well-positioned for current environment

- Net interest income up slightly over Q4 at \$249 million.
- Net interest margin increased 16 bps over Q4 to 3.33%.
- Total cost of deposits increased 4 bps to 1.38%, compared to an increase of 13 bps in Q4.
- Non-interest expense includes a one-time \$10 million litigation settlement expense² and a \$4 million adjustment to the FDIC special assessment².
- Total average assets declined \$736 million from Q4 mostly due to lower deposits balances at the Fed, driven by lower customer deposit balances and borrowings.
- Period end non-interest bearing deposits to total deposits was down slightly from Q4 to 30.7%.
- Net loan charge-offs of .21% and non-accrual loans of .03%.
- TCE/TA increased 39 bps over Q4 to 9.24%.

1Q 2024 earnings release available at investor.commercebank.com



LIQUIDITY AND CAPITAL HIGHLIGHTS

Liquidity

- \$1.6 billion in cash at Federal Reserve Bank at Q1 2024.
- Available-for-Sale debt securities portfolio duration of 4.2 years.
- Investment securities purchases in Q1 totaled \$145.7 million at a weighted average yield of 4.65%.
- Cash flows from maturities and paydowns of investments and resale agreements of approximately \$1.8 billion expected over the next twelve months.
 - AFS debt securities of \$1.6 billion
 - Securities purchased under agreements to resell of \$125 million

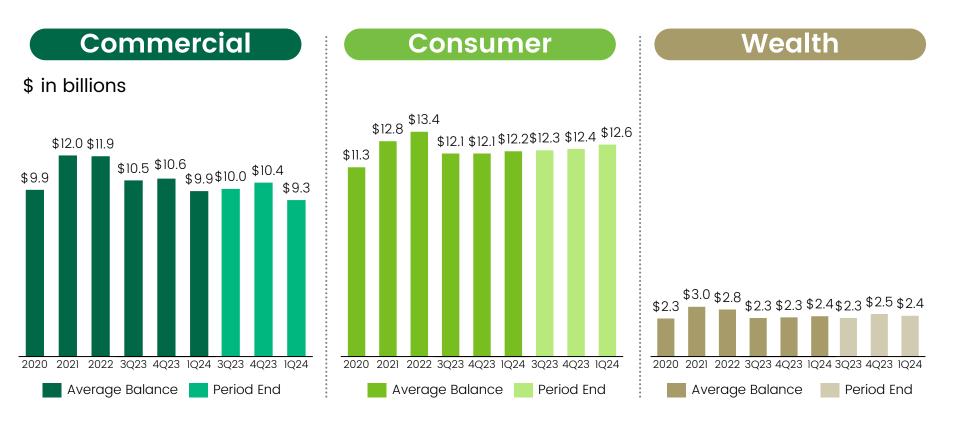
Deposits

- QTD average loan to deposit ratio of 70%.
- Optimizing sources and uses of funding, allowing high-cost CDs to mature.
 - Total deposits at period end decreased
 \$924 million and customer repurchase
 agreements decreased \$406 million.

Capital

- TCE/TA of 9.24%, an increase of 39 bps over Q4. Tier 1 leverage at 11.75%.
- Purchased \$42.0 million of common stock vs. \$20.2 million in Q4.
- AOCI loss increased from \$ (891 million) at Q4 to \$ (931 million) at Q1.
- Tendered 823,477 of Visa Class B-1 shares, awaiting notification of acceptance and the closing of the exchange offer.

DEPOSIT BALANCE TRENDS BY SEGMENT



Information as of March 31, 2024

Segment balances do not include brokered deposits. 2020 through 2022 are full year average balances.

LONG-TERM VIEW: NET INCOME AND EARNINGS PER SHARE



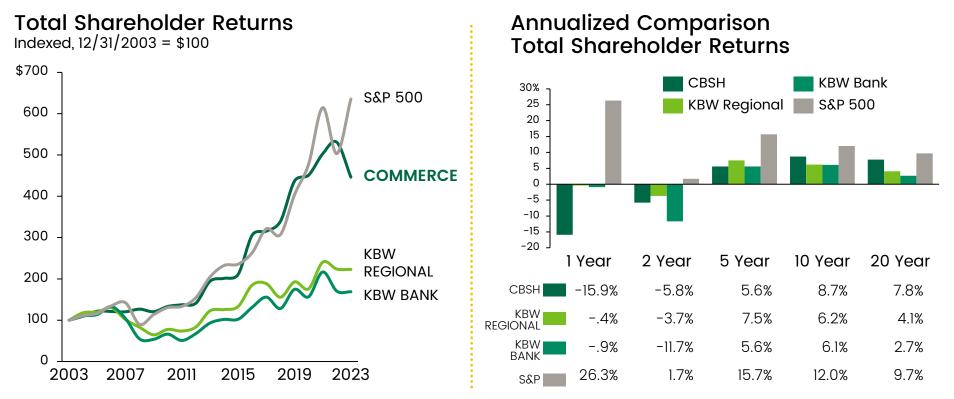
EPS REMAINS STRONG

2024 MARKS THE 56TH CONSECUTIVE YEAR OF DIVIDEND GROWTH

All data has been restated for 5% stock dividend distributed in December 2023 Net Income represents Net Income Available to Common Shareholders



CBSH SHAREHOLDER RETURNS OVER TIME



Significant outperformance relative to banks over long period



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BUILT FOR THIS.



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CBI ANNUAL SHAREHOLDERS' MEETING: AGENDA

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APPENDIX: NON-GAAP RECONCILIATIONS

Pre-Tax, Pre-Provision Net Revenue

| | | For The Three Months Ended | | | | | |
|---|-----------------------------------|----------------------------|---------|---------------|---------|---------------|---------|
| | (\$ in 000s) | Mar. 31, 2024 | | Dec. 31, 2023 | | Mar. 31, 2023 | |
| А | Net Interest Income | \$ | 248,999 | \$ | 248,421 | \$ | 251,623 |
| В | Non-Interest Income | \$ | 148,848 | \$ | 144,879 | \$ | 137,612 |
| С | Non-Interest Expense | \$ | 245,697 | \$ | 251,254 | \$ | 224,107 |
| | Pre-Provision Net Revenue (A+B-C) | \$ | 152,150 | \$ | 142,046 | \$ | 165,128 |

